CROSS-CONNECTION CONTROL SPECIALIST

DEFINITION

Under general supervision coordinates and monitors the cross-connection inspection and control program; tests and certifies back-flow prevention devices; conducts cross-connection surveys and inspections to meet local and State requirements; prepares related reports; plans, assigns, reviews and evaluates the work of other unit staff.

SUPERVISION RECEIVED AND EXERCISED

Receives general supervision from the Senior Utility Leader/Customer Services.

Exercises lead responsibility over unit staff.

EXAMPLES OF DUTIES - Duties may include, but are not limited to, the following:

- 1. Coordinates and monitors the cross-connection inspection and control program including notification to City customers to ensure compliance with City and State regulations.
- 2. Conducts cross-connection surveys and inspections to identify water user premises where cross-connections are likely to occur and to determine degree of hazard.
- 3. Inspects and surveys water services for the prevention, control, and elimination of contamination or pollution hazards to the City's water supply.
- 4. Tests back-flow prevention devices within the City's water distribution system.
- 5. Plans, organizes, assigns and reviews work of staff assigned to work in this program.
- 6. Provides information to contractors, architects, engineers and City water customers concerning the City's cross-connection program.
- 7. Maintains computerized records on back-flow prevention devices, locations, inspections and testing.
- 8. Prepares surveys and reports required by the State Department of Health Services related to the Cross-Connection Program.

EXAMPLES OF DUTIES (continued):

- 9. Troubleshoots and responds to complaints on back-flow prevention devices.
- 10. Provides plan review for proper water system connections.
- 11. Notifies customers of scheduled testing.
- 12. Ensures safe work conditions for self and assigned staff.
- 13. Makes recommendations on City regulations to ensure compliance with public safety and State codes.
- 14. Inspects water tank trucks to ensure that the trucks have proper air gap separation.
- 15. Performs related duties as assigned.

QUALIFICATIONS

Knowledge of:

- A. Procedures for inspection, testing, installation, cleaning, repairing and removal of back-flow prevention devices.
- B. Principles and practices of lead supervision including training and evaluation.
- C. Identification of water user connections and locations where cross-connections are likely to occur and the degree of hazard and type of back-flow prevention assembly required.
- D. Rules, regulations and procedures of pertinent local and State laws.
- E. Pertinent safety principles and practices including working in confined spaces.

Ability to (continued):

- F. Evaluate the degree of potential health hazard to the public water supply which may be created as a result of conditions existing on a user premises.
- G. Perform a variety of skilled and complex work in the testing of back-flow prevention devices.
- H. Establish and maintain an effective working relationship with those encountered in the course of work and to deal courteously with the public.
- I. Maintain accurate and timely records.
- J. Interpret and keep abreast of current laws and regulations related to cross-connection and back-flow prevention devices and systems.
- K. Write reports related to the cross-connection and back-flow prevention device programs.
- L. Exercise independent judgement and initiative without close supervision.
- M. Operate a variety of tools and equipment used in the work.
- N. Plan, organize and lay out work related to this program.
- O. Read and interpret maintenance manuals, specifications, plans, maps and blue prints.
- P. Communicate effectively both orally and in writing.
- Q. Learn basic computer software related to the recordkeeping for this program.
- R. Work odd hours and weekends when emergencies require testing of back-flow prevention assemblies.
- S. Bend, stoop, squat, climb, work above or below grade, out doors and in confined spaces.

Cross-Connection Control Specialist (continued)
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EXPERIENCE AND EDUCATION

Any combination of experience and training that would likely provide the required knowledge and abilities is qualifying. A typical way of gaining the knowledge and skills outlined above is:

Education:

Equivalent to graduation from high school supplemented by specialized training related to cross-connection and back-flow prevention or closely related field.

Experience:

Two years of experience directly related to a cross-connection control program or four years of experience in the installation, inspection and repair of utility hook-ups or related experience.

LICENSE AND CERTIFICATIONS

Possession of a valid Class C California Driver License.

Must possess and maintain a Back-flow Prevention Device Test Certificate from the American Water Works Association.

Must be able to obtain, within six months of hire, a Cross-connection Control Program Specialist Certificate from the American Water Works Association and must maintain such certification.

PROBATIONARY PERIOD: One Year

376CS96 September, 1996 AAP Group: 15

FPPC STATUS: Designated FLSA STATUS: Exempt